



Introducing

The New PatientFi Webpage Builder

LAUNCHING JULY 8, 2026

Fully Branded to You.
No Disruption.

PatientFi is introducing a new self-service PatientFi Webpage Builder within the Provider Portal, making it easier than ever to customize your PatientFi Webpage and align it with your practice brand.



New Customization Features

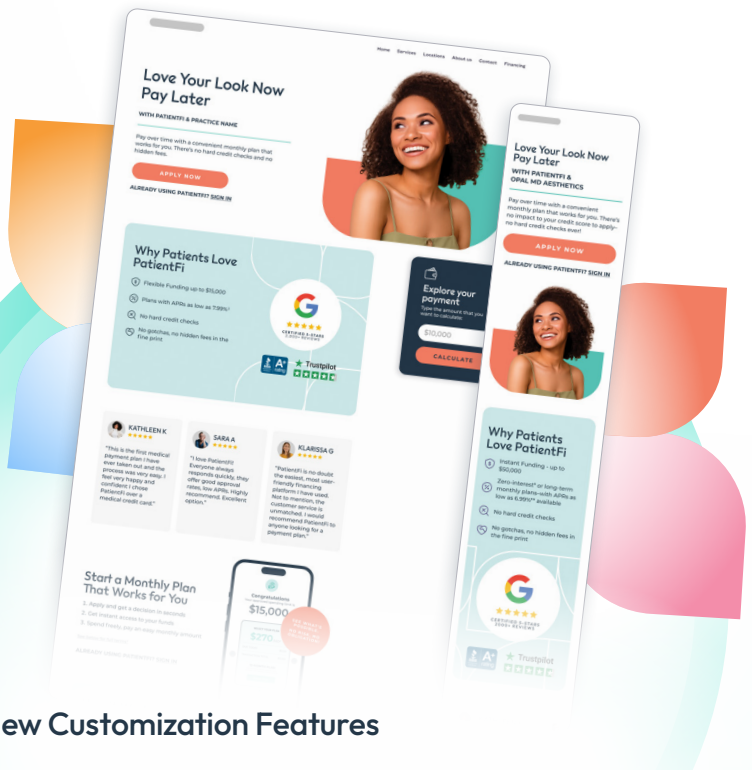
Brand colors

Font selection

Practice imagery

Show or hide page sections

Self-service page updates



IMPORTANT: NO ACTION REQUIRED

If You Currently Use the PatientFi Webpage Snippet

Your page will automatically transition to the new experience.

If no changes are made, your page will simply display the default PatientFi branding until you choose to customize it.



No website downtime



No interruption to patient financing



No broken pages



Existing embed code will continue working

Want more control?

Install the new Website Builder code to unlock customization features, including practice colors, fonts, imagery, and more — all managed directly from the Provider Portal.

If you choose not to install the new code, your webpage will continue functioning normally and will display the default PatientFi branding experience.

If Your Practice Uses a Custom-Built PatientFi Webpage

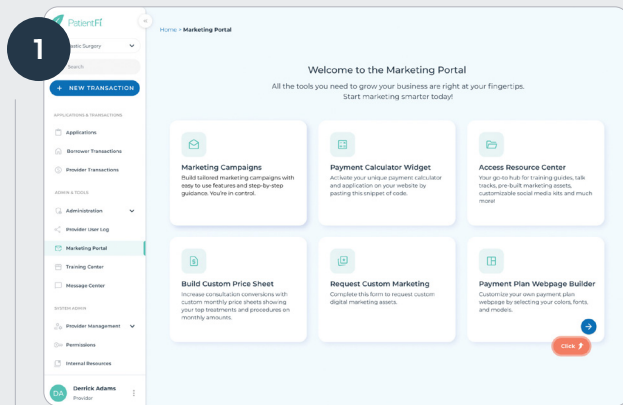
Nothing will change automatically.

Your existing page will continue functioning as it does today.

The new builder is available if you'd like to take advantage of the new customization features.

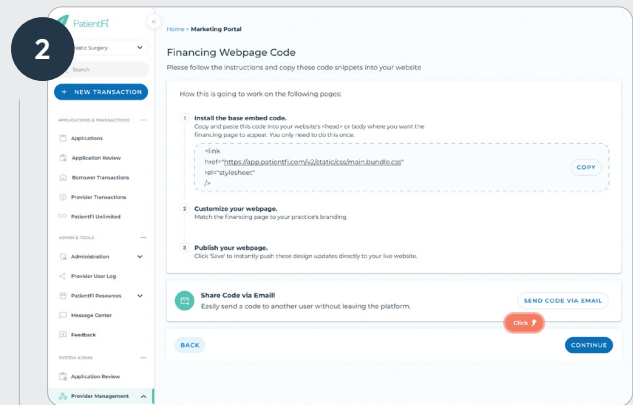
Getting Started

PATIENTFI WEBSITE BUILDER



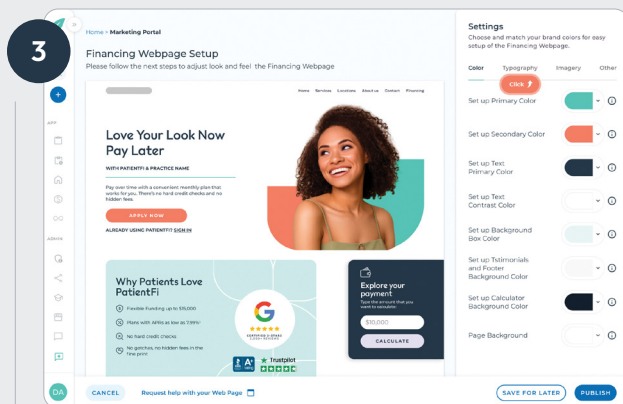
STEP 1:

Log in to the PatientFi Provider Portal and select **Website Builder** from the Marketing Portal.



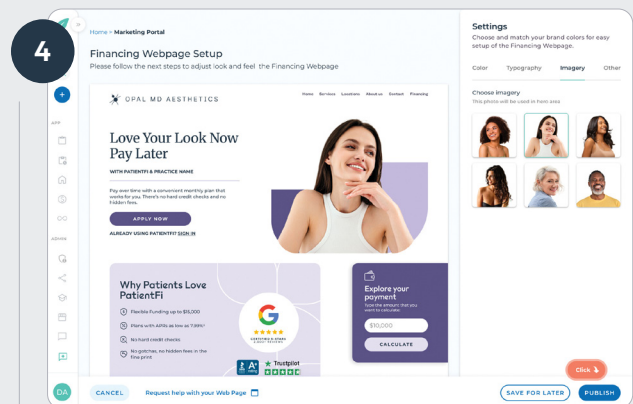
STEP 2:

Install the embed code on your website (one-time setup only). If someone else manages your website, simply email the code directly from the portal to our web developer or IT contact.



STEP 3:

Customize your page using the available branding options. Preview changes in real time before publishing.



STEP 4:

Click **Publish** to make your updates live. Future changes can be made at any time without reinstalling the embed code.

FREQUENTLY ASKED QUESTIONS

Do I need to update my embed code?

To unlock custom branding features in the portal, you will need to update your code. Otherwise, on launch day, your page will automatically update with default settings.

Will my website break?

No. The transition is designed to be seamless with no interruption to your website.

Can someone help us make updates?

Yes. Submit a request through **Request Website Support** within the Provider Portal.

Can I make changes later?

Absolutely. You can update your PatientFi Webpage at any time and publish changes instantly.



Need Assistance?

For implementation support, customization guidance, or website-related questions, select **Request Website Support** within the Provider Portal.

Our team will create a support ticket and follow up with you directly.

Questions?

✉ success@patientfi.com

📞 866.734.5979

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